The Burnham Surgery

Tuesday 24th September 2019

Patient Participation Group – Minutes

Meeting Facilitators: SS and CB

Attendees: AB (Chair), RR, TN, GP, RL, CF

1. Apologies for absence. WS, DR. JP
2. Guest visit from DB (SWF PPG Cluster Chair; Chair Brickfield Surgery PPG)

He was welcomed by A.B and talked about SWF Primary Care Network (PCN) Cluster Group for their three surgeries. South Woodham Ferrers (SWF) thought they would be a PCN locality on their own as part of Maldon and South Chelmsford PRG. However, like the Dengie PCN, they do not want to join together but NHS England have said they must be linked with Dengie PCN. Mid Essex CCG are enabling a Social Prescribing and Clinical Director for each PCN.

DB talked about the new Medical Centre which is now nearly completed and he would arrange a visit for us to see the centre before it is opened. This is expected later in October but there is no date yet. Brickfield surgery has 25 PPG members and the other two practices each have 12 PPG members. They also have a surgery at Wincroft at Bickenacre. SWF have a Health and Social Care Group which cares for services which are not GP orientated. They use I.T. to publicise the Cluster PPG activities. They also have a Local Authority Group. PROVIDE will be closing their clinic in the town centre and transferring all their services to the upper floor of the new medical centre.

Access to the new health centre was discussed. Sainsbury’s have provided £75K to help commission community bus services and some buses have been re-routed to improve access. The half hourly train service will be useful as the station is nearby.

DB left and said he would contact us again for the visit to the Health Centre.

1. The minutes from 20th August meeting were agreed and approved.

Matters arising from the minutes

1. Health Exhibition – Posters have been displayed in shops and churches in the town and fliers have been given out to the patients attending for Flu vaccinations. There was discussion about the table and chair plan for the hall. TN has now had bookings for 13 stations mainly elderly focused but will try to encourage more children focused participants. AL (Virtual PPG member) will help TN on the day and R.L will help with setting up the tables. JP will help with setting up which is planned for 12 -12.30pm. A large urn and tea/coffee and cups will be available for visitors.
2. Surgery News – 350 people attended for the surgery first flu vaccination session and many also had health checks and blood pressure checks. There is difficulty acquiring the vaccine for the under 65yrs and they are now being sourced from a different supplier and hopefully be available during October.

The wasted clinical staff surgery time caused by non-attendance for appointments this month, has not improved with a total of 36hrs and 25 minutes. This is two hours more than last month. Friends and Family survey showed that 197 people would recommend the surgery, 10 people were uncertain and again 8 were unlikely to recommend the surgery.

The surgery has been given a donation of £450 from Burnham Charity to buy two ergonomically correct high-backed armed chairs for the surgery.

S.S reiterated that Dengie PCN will be joined in ‘name’ only with SWF PCN and will work separately. Money for the Dengie PCN will go to Dengie and SWF PCN money will go to SWF.

The date for the next meeting: Tuesday October 22nd 2019 10.30am at